

# JSM ADO: Syncing the 'Time to resolution' field from JSM

JSM has some SLA fields e.g. Time to resolution. The requirement here is to sync that field over to the Azure DevOps custom date field.

Send the field out from the Jira side:

## Jira Outgoing Script

```
replica.customFields."Time to resolution" = issue.customFields."Time to resolution"
```

Process the format in the replica to suit the Azure DevOps field:

## Azure DevOps Incoming Script

```
def dateString = replica.customFields."Time to resolution".value.ongoingCycle.breachTime.jira.toString().
tokenize('+')[0].split('\\')[1]
def datePattern = "yyyy-MM-dd HH:mm:ss";
DateFormat formatter = new SimpleDateFormat(datePattern);
dateString = dateString.replaceAll("T", " ").trim();
dateString = dateString.replaceAll("Z", "").trim();
date = formatter.parse(dateString);
workItem.customFields."Date From Jira".value = date
```

Here is a short video demonstration of the script in action: