# Syncing User-Mentions in Comments between Jira Cloud and Azure-DevOps

# Introduction

Exalate can be used to synchronize the user mentions in Comments between Jira and Azure DevOps.

In this tutorial, we will delve into the script mode of Exalate to demonstrate how user-mentions in comments from Jira can be integrated with Azure DevOps bi-directionally so that a user can get notified if he/she gets mentioned on an issue.

However, it is important to note that the prerequisite for this integration is that the email address of the user must be identical in both the Azure DevOps and Jira Cloud instances.

This requirement establishes a reliable connection point for Exalate to match and synchronize the data effectively.

### 1. ADO to JIRA Sync:

```
ADO Outgoing Sync
```

```
def newComment
def allComments = workItem.comments.collect {
    comment ->
def comment1=comment.body
def matcher = comment1 =~ /(?<=data-vss-mention="version:2.0,).*?(?=\")/</pre>
matcher.each {
 x->
def userId=nodeHelper.getUser(x,"project_key")?.email
 if (userId)
{
   def matcherl = comment =~ /<a href="#" data-vss-mention="version:2.0,{x}.*?</a>/
matcher1.each{
   y->
    comment1=comment1.replaceAll(y,"[~accountid:"+userId+"]")
  }
}
}
    comment.body=comment1
    comment
replica.comments
                       = nodeHelper.stripHtmlFromComments(allComments)
```

Here is the high level notes:

· In ADO, user mentions are written in following HTML code:

<div><a href="#" data-vss-mention="version:2.0,{user id}">@John Doe<a/> Testing mentioning</div>

- · We need to fetch the {user id} from this HTML code and using this user id, find the email id of that user
- For that, we are using getUser method with ADO Project Key
- Replace this whole <a> tag with following code:

[~accountid:{email id}]

#### Incoming Sync Jira Cloud

```
for(comment in replica.addedComments){
    def newCommentBody=comment.body
    def matcher = comment.body =~ /\[~accountid:([a-zA-Z0-9+._-]+@[a-zA-Z0-9._-]+\.[a-zA-Z0-9_-]+)\]/
matcher.each {
    x->
        def target = nodeHelper.getUserByEmail(x[1])?.key ?:x[1]
        newCommentBody = newCommentBody.replace(x[1],target)
}
comment.body= newCommentBody
def addedComments = commentHelper.mergeComments(issue, replica)
```

Here is the high level notes:

• From ADO, we are receiving comment in following format:

[~accountid:{email id}]

- We are fetching these emails using regex (of course there might be multiple mentions)
- Using getUserByEmail method, we are fetching user account key using that email id
- · Then replacing email id with account id

#### 2. JIRA to ADO Sync:

```
Jira Cloud Outgoing Sync
String start1="#exalate_comment#"
String end1="#exalate_comment_end#"
replica.comments = issue.comments.collect {
  comment ->
        def matcher = comment.body =~ /\[~accountid:([\w:-]+)\]/
        def newCommentBody = comment.body
        matcher.each {
        target = nodeHelper.getUser(it[1])?.email ?: "Stranger"
        target = start1+target+end1
        newCommentBody = newCommentBody.replace(it[0],target)
        }
        comment.body = newCommentBody
    }
```

Here is the high level notes:

- JIRA stores user mentions in following format:[~accountid:{account id}]
- So we are fetching account id using the regex and for that account id we are fetching email id of the user
- Now, at target side we need to replace Jira's format with ADO format, to avoid other email id (may be written in plain text) we are sending User mentions between specified string
- · We are sending email ids in following format:

#### #exalate\_comment#{Email\_id}#exalate\_comment\_end#

· Instead of "Stranger" we can use email id of default user

#### **Azure Incoming**

```
String start1="#exalate_comment#"
String end1="#exalate_comment_end#"
for(comment in replica.addedComments)
{
 def matcher = comment.body =~ /(?<=#exalate_comment#).*?(?=#exalate_comment_end#)/</pre>
 matcher.each {
x->
  def userId=nodeHelper.getUserByEmail(x,"Project_key")?.key
  if(userId){
    def string = "<a href=\"#\" data-vss-mention=\"version:2.0,"+userId+"\"></a>"
    def test = comment.body.replaceAll(start1+ x + end1,string)
     comment.body = test
}
}
workItem.comments
                      = commentHelper.mergeComments(workItem, replica)
```

Here is the high level notes:

• From JIRA we are receiving user mention information as follows:

#exalate\_comment#{Email\_id}#exalate\_comment\_end#

• Following is the format in ADO for user mentions:

<div><a href="#" data-vss-mention="version:2.0,{user id}">@John Doe<a/> Testing mentioning</div>

- · So, from each comment we are getting email id, we use getUserByEmail method to get ADO user account key corresponding to that email id
- Then replace the format coming from JIRA with ADO user mention format

Note: Comment or remove script which is already there for comment

Video :

# Questions

# Recent Questions

# Ask a question

```
    0
votes
        How to sync issues from two Jira cloud sites to one? Is this possible?

            1 answer
            Vedant Kulkarni
            Mar 27, 2024
            Space: Exalate
            jira-cloud
            connector-cloud-jira

    2. 0
```

Z. U votes

- Issues are not syncing to local destination desk
  - 1 answer

- John Lombardo
- Mar 21, 2024
- Space: Exalate
- exalate
- connector-cloud-jira
  jira-cloud
- jira-clo

3. 0 votes

## Not getting the Custom Field sync value from JIRA to Zendesk

- 1 answer
- Dinesh Gupalan
- Mar 18, 2024
- Space: Exalate
- connector-onpremise-jira-zendesk

4. 0 votes

## Need to split source comment into multiple destination comments. (The entered text is too long.)

- 1 answer
- Kyle K
- Feb 14, 2024
- Space: Exalate
- exalate
- jira-cloud
- comments

5. 0 votes

## exalate plugin of jira server

- 1 answer
- Sreenivasaraju P
- Feb 08, 2024
- Space: Exalateexalate
- 6. 0

votes

## How to have keys match between jira cloud instances

- 2 answers
- Chris Matthews
- Feb 07, 2024
- Space: Exalateconnector-cloud-jira
- connector-cloud-jii

7. 0 votes

## how decrease dimension of /var/atlassian/application-data/jira/data/exalate

- 1 answer
- Francesco Doricchi
- Dec 14, 2023
- Space: Exalateexalate
- 8. 1

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## How to Impersonate Attachments in Jira Cloud?

- o answers
  - Valeriia Solianikova
  - Dec 12, 2023
  - Space: Exalate
  - exalatejira
  - attachments

9.0

votes

status

## How to sync field that has been added to an existing connection?

- 2 answers
- Daniel
- Dec 03, 2023
- Space: Exalateconnector-onpremise-jira
- connector-onpremise-jira
   connector-cloud-salesforce
- 10. 0

votes

## How to synchronize custom fields?

- 4 answers
- Harold Oconitrillo
- Nov 09, 2023
- Space: Exalate
- jira

• configuration

Ask a question